

North Carolina Education Lottery Commission Meeting

Tuesday, April 7, 2020 at 10:00 a.m.
North Carolina Education Lottery Headquarters

Telephonic Meeting

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| I. Call to Order | Chairman Crowder |
| II. Pledge of Allegiance | NCEL Commission |
| III. Approval of January 28, 2020 Minutes | Chairman Crowder |
| IV. Finance Report | Bill Jourdain , Deputy Executive Director
Finance, Administration & Security |
| <ul style="list-style-type: none">• Internal Audit Updates<ul style="list-style-type: none">○ Audit of Regional Claims Centers○ Audit of Agency Policies○ Audit of Mail Procedures○ Audit of Follow-up – Customer Service and Communications○ Update on External Security Audit | Mike Suggs , Director
Internal Audit |
| V. Brand Management Quarterly Update | Frank Suarez , Deputy Executive Director
Brand Management & Communications |
| VI. Product Development Update | Randy Spielman , Deputy Executive Director
Product Development & Digital Gaming |
| VII. Sales Update | Terri Avery , Deputy Executive Director, Sales |
| <ul style="list-style-type: none">• Keno Sales Updates | |
| VIII. Committee Reports | Commissioner Shew |
| <ul style="list-style-type: none">• Operations and Personnel Committee Report<ul style="list-style-type: none">• Human Resources Update<ul style="list-style-type: none">○ E-Commerce Update○ 4.28 - Longevity Policy | Marbet Cuthbert , Director,
Human Resources |
| IX. Executive Director's Report | Mark Michalko ,
Executive Director |
| <ul style="list-style-type: none">• Contracts over \$90,000• NCEL Policy Changes<ul style="list-style-type: none">○ 6.01 - Minority Outreach Policy○ 9.03 - No, Purchase, No Play and No Win Policy○ 10.3 - Process for Management of the NCEL in Absence of the Executive Director○ 10.1 - Ethics Procedures• Legislative Update• Minority Business Update<ul style="list-style-type: none">○ HUB Report | Hayden Bauguess ,
Director Government Affairs
Annette Taylor , Minority Business and Community Affairs Manager |
| X. Other Business | Chairman Crowder |
| XI. Closed Session | Chairman Crowder |
| <ul style="list-style-type: none">• Review information resulting from Senate Bill 574 | |
| XII. Adjourn | Chairman Crowder |